

Brand Manual

Feburary 3rd, 2021



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Who We Are

Our Mission statement and values

Ace Financial | Who We Are

At Ace Financial, we are committed to providing the best service possible to each unique individual. Our key values include:

✓ Honesty ✓ Determined

Mission

Our mission is to support educators by helping them stabilize their personal finances and save for retirement. Our experience and expertise lets us properly advise teachers through personal relationships while exhibiting trust, honesty, and dedication.

Values

- ✓ Results-Oriented
- ✓ Trustworthy ✓ Confidentiality ✓ Dedication





Value Proposition

Ace Financial provides a strategic approach for young educators looking to pay off student loans and pursue a more advanced degree by budgeting your personal finances and maximizing your income throughout all stages of your career.

Vision Statement

To support and advise our local educators so they can ultimately provide the best education by inspiring the minds of future generations.



Ace Financial | Tone of Voice

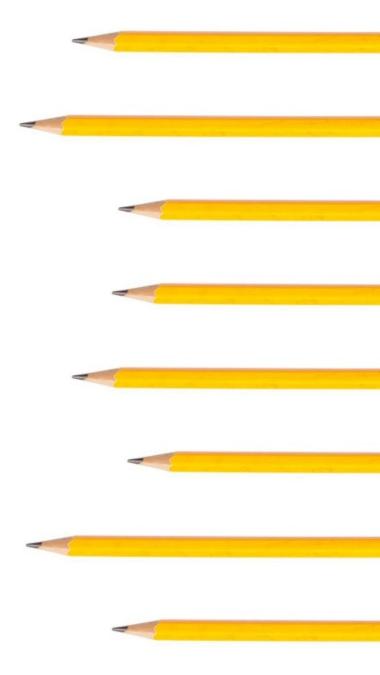
How We Speak

Our communication strategy

Overview

To appeal to our audience, we feel it is appropriate to speak in a language that teachers will understand.

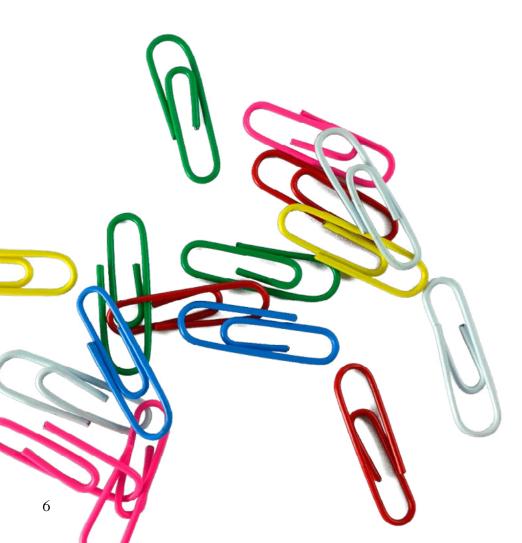
Teachers have very busy schedules and are always short on time. Whether it be grading assignments or lesson planning, they are hardworking people with big goals. Therefore, we try to speak in a tone that is simple, clear, and direct as to not waste any of their valuable time. While tone should be professional, it should also be informative to guide young teachers who are unfamiliar with world of personal finance. We also do not want to assume our clients have the same knowledge that we already possess.



R04d at \$0

About Us

"At Ace Financial, we work for you to turn your goals into a reality. We will create a personalized plan to pay off debts and save for your future. Years of experience and research guide our thinking when fulfilling the needs of each unique teacher. We have flexible hours to fit your busy schedule. Together, we will shape your financial future."



Appointment Reminder

Hi Scott,

We wanted to remind you that you have an upcoming appointment with Kyle Levish on December 15th at 2:30 pm to discuss your future as an educator. We look forward to seeing you.

Best,

Rhonda

In-Person

"Hi Megan, how's everything going at the middle school?

•••

Great to hear, so the reason for this initial meeting is to...

Empathetic Responses

Absolutely, that is very frustrating.

Sorry to hear that.

I understand what you mean.



Ace Financial | Imagery

Imagery

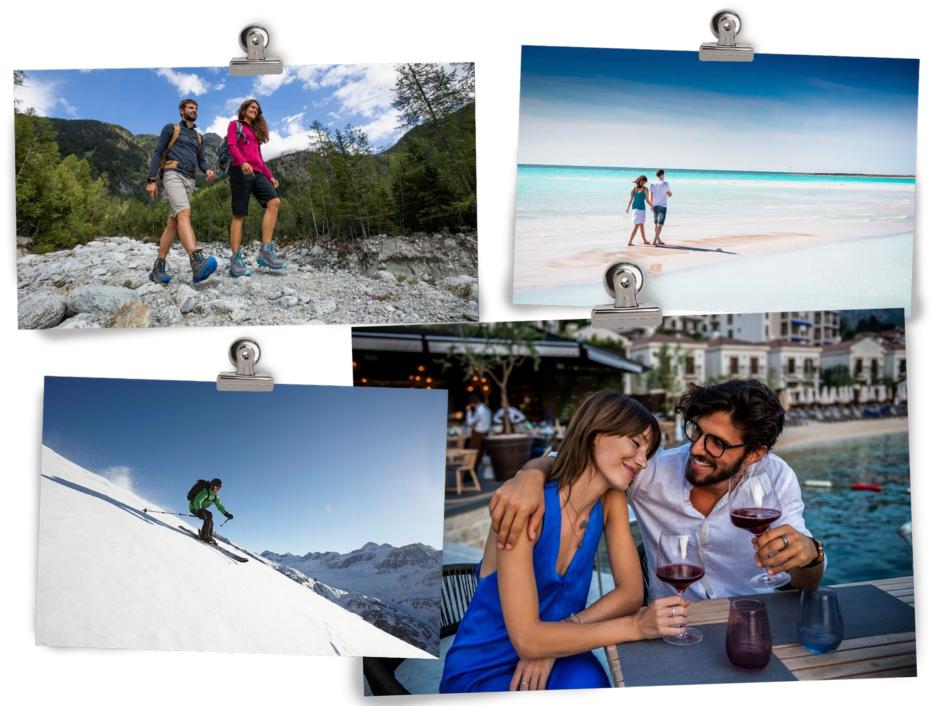
Our photography and visuals



Our imagery is used to demonstrate the values of the brand while relating to teachers and their ideal lives. Photos should convey the active lifestyle of a teacher and the possibilities after their career.







Ace Financial | Imagery

Typography

Our typefaces and styles



Ace Financial | Typography

Gilroy

The brand uses two typefaces: Gilroy and Cardo. Gilroy is a modern sans serif typeface that has a modern and professional look. Cardo is a serif typeface designed to look classic and academic. The opposite styles of serif and sans serif combine to create an comfortable, yet functional visual appearance.



Gilroy Bold

Gilroy Medium

Gilroy Light

Cardo

Cardo Bold

Cardo Regular

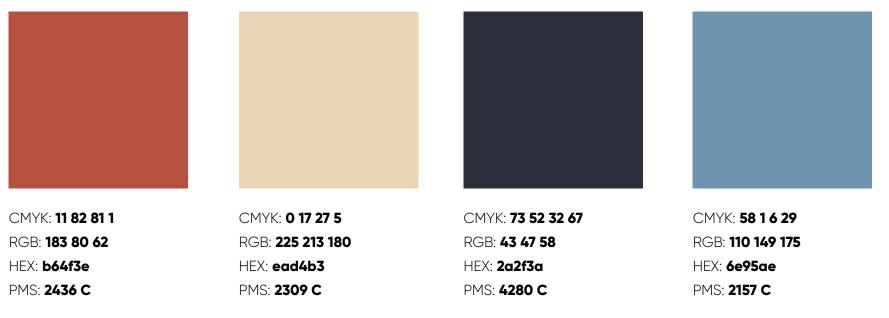
Cardo Italic

Ace Financial | Colors

Colors

Our colors and codes

and pleasyre.



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23 2 3

The color scheme is based off common colors found in the classroom setting. They are also warm and pleasant colors that give off certain meaning in context.

For example, red inspires alertness, excitement, and creativity, and tan improves attention and instills feelings of positivity. Blue is also associated with comfort, security,



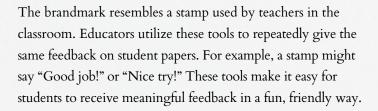
Brandmark

Our emblem and usage



Ace Financial | Logo

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Ace Financial | Usage

Clear Space

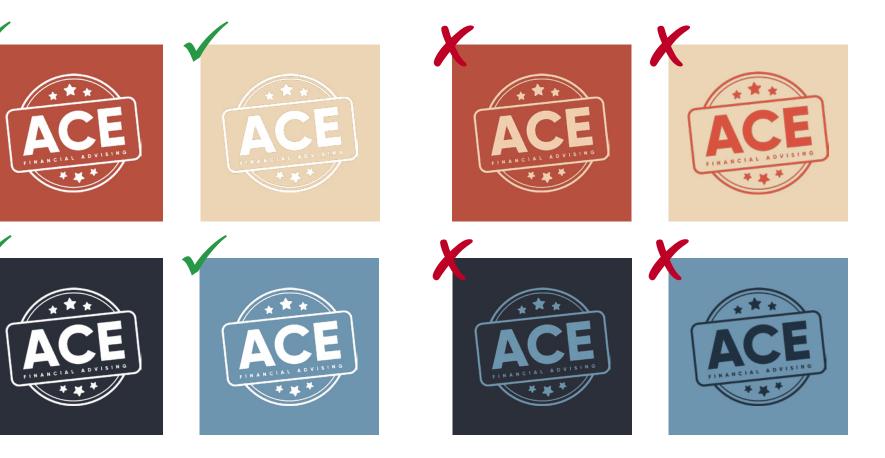
Clear space is the designated area surrounding the brandmark. The "E" from the word "ACE" acts as the scale. There should not be any content here. The emblem is also always rotated on a 7° angle.

The emblem can also be scaled down with the secondary mark. This design does not have the tagline, but increases type weight for readability.





Appropriate Use

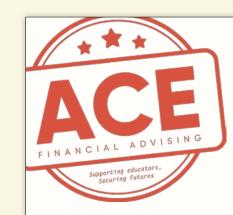


The white version of the brandmark can be placed on any of the four colors specified earlier. This creates a clear, readable emblem.

Colored emblems may not, however, be positioned on top of another color. This creates a readability issue and is not a viable option.

Stationery

Stationery is academic looking with the brandmark appearing to be stamped on the upper left hand corner of the paper. This is the same for reports and all print.



February 2, 2020 Mr. Zack Smith Sales Associate 4321 Apple Ave. Atlanta, GA 73492

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Sincerely,

Scatt Kende

Scott Kendra





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ACE Financial Advising

123 Main Street Atlanta, GA 73492

Business cards and envelopes also feature the stamp brandmark, as well as contact information and address.

The cards use letterpress printing on off-white uncoated 14-point cardstock. The envelope is a one-color #10.

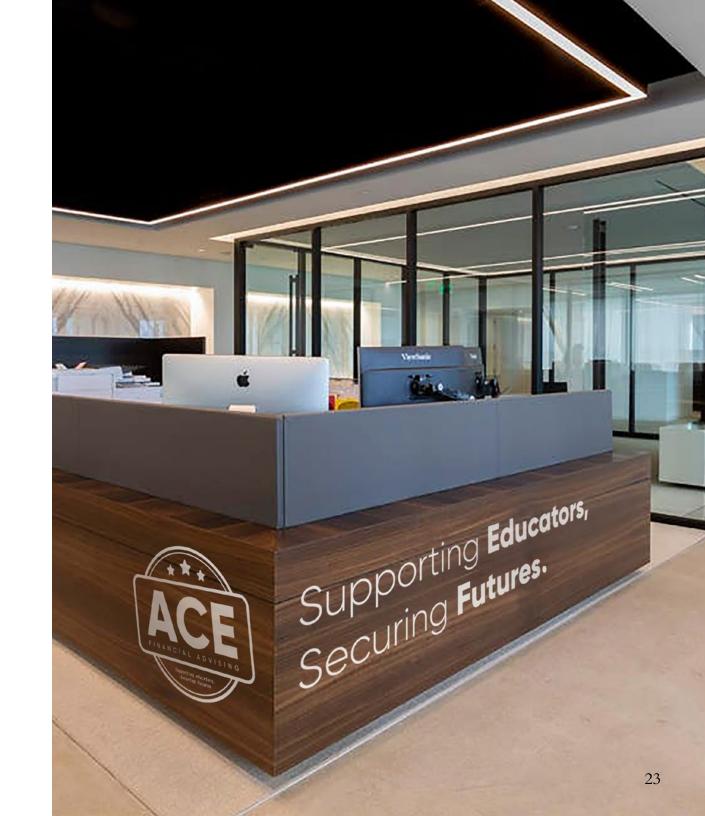
Building Exterior

Building exterior has similar attributes of a school. Brick walls, and large windows are a few highlights. The sign is the brand emblem, rotated 7°, and should be placed above enterance.

FINANCIAL ADVISING

The office should have an open concept layout with various individual offices within. The welcome desk is made of wood with the emblem and tagline carved into the side.

Office Interior



Ace Financial | Signage

Supporting Educators, Securing Futures.



Make an appointment today. Call (312) 566-7692 or at www.acefinancial.com



Signage and advertisements are bold and clear to catch the eye of people walking by. The headline is the first piece of text, followed by contact information and emblem below. Imagery is the same as other visuals, consisting of teachers in an academic environment.

Signage





Employee Appearance

Employees are required to wear branded facial masks and name tags at all time. Both items may be customized to switch out the colors for any brand colors previously mentioned. Emblem, however, must remain white.



Employee Behavior

Employee actions should be based on two themes: building relationships and producing results. As an employee, you should act with the client's needs as top priority at all times.

Internal: When working within the workplace, actions are to be made with the core values in mind: honesty determined, results-oriented, trustworthy, confidentiality, dedication. Following the rules, even when no one is looking, is a required behavior.

External: When representing the organization, it is the empolyee's job to demonstrate our beliefs and values. We speak with end goals in mind and always put the client's needs first.

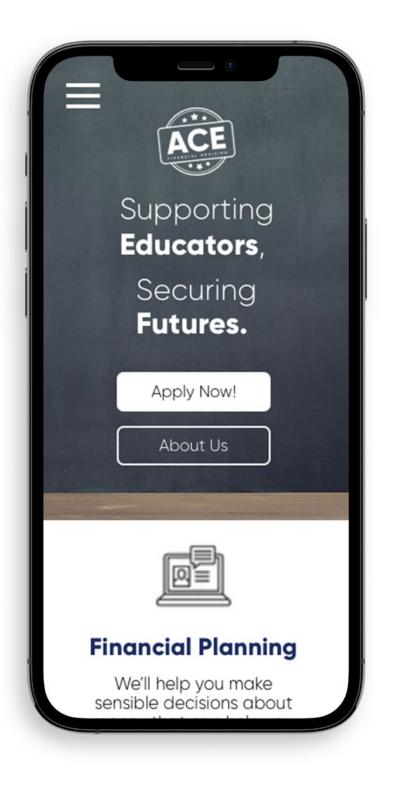


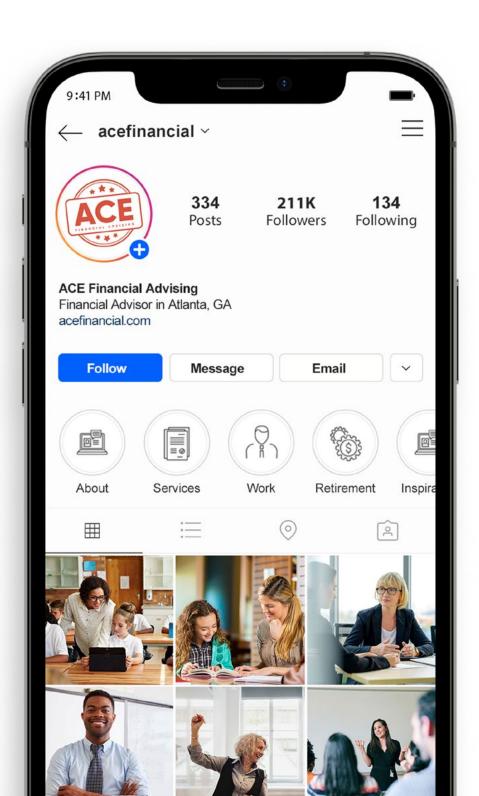


Website

The website is used for introducing new clients, setting up appointments, and contacting our team. It is both desktop and mobile accessible. The website should have an academic feel to appeal to teachers. Colors must be only the RGB codes listed in the earlier sections.

While the desktop version is easier to view more information at once, both the mobile and desktop screens should be fully functional and able to perform any task to completion. Screens should be easy to follow and have fluid screen flow.





Social Media

Social media is used to keep our clients up to date with our work and events. There should be plenty of imagery and visuals to better communicate what we do. It can also be used for giving tips and advice to those seeking help.



